

Healthcare Procurement Strategy -

### Strategic Planning for Medical Equipment Procurement

Empowering Small to Medium Healthcare Facilities in Africa

# Planning for the Future

Developed by: Joseph Williamson, DMS



#### Africa Medical Equipment Facility

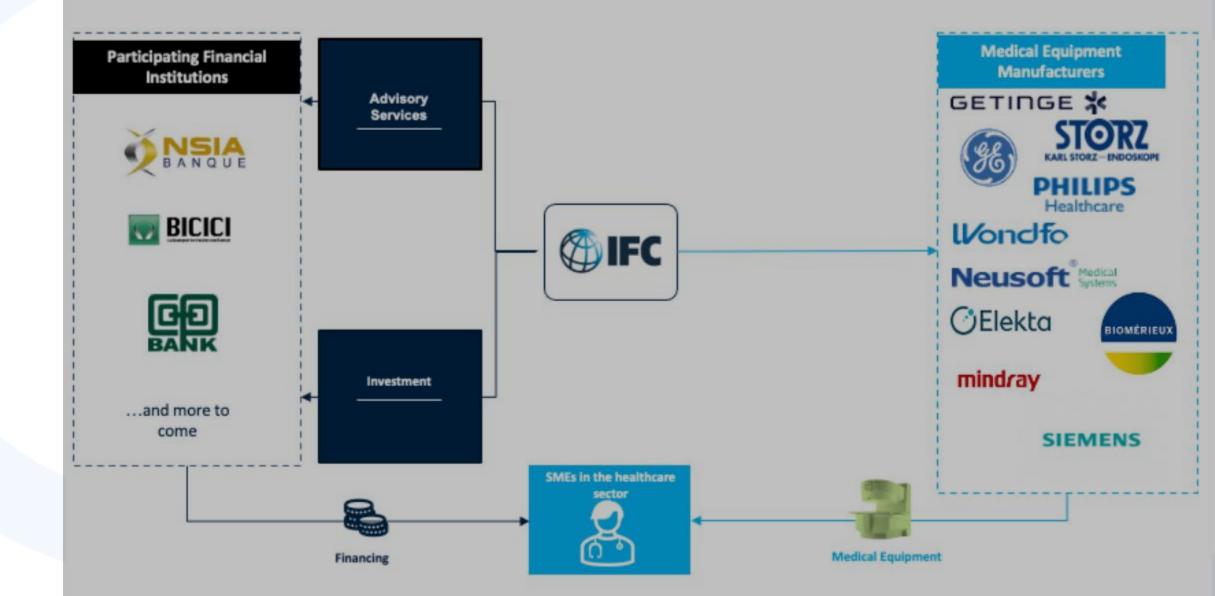
Helping Africa's Healthcare Providers Secure Essential Medical Equipment



# Thanks for Being Here with Us!

African Medical Equipment Facility

### Creating a Medical Equipment Financing Ecosystem in Africa



# Developing a strategic plan for the procurement of medical equipment.

**Challenges in Medical Equipment Procurement** 

Importance of Strategic Planning

Key Considerations for Procurement Strategies

Adopting Strategic Trends to Ensure Future-Ready Healthcare in Africa's Small to Medium Facilities

# Key Challenges???

What Key Challenges have you seen in Kenya/Africa??



Procurement Challenges in Healthcare —

### **Challenges in Medical Equipment Procurement**

Overcoming Key Hurdles to Procure Essential Medical Equipment for Small to Medium Healthcare Facilities in Africa



#### Imported from the USA & Germany

Small to medium healthcare facilities often struggle with constrained budgets but import most essential medical equipment such as advanced diagnostic tools or life-saving devices. there is a high reliance on imports across different countries



#### **Global supply chain disruptions**

Frequent disruptions in the supply chain can lead to delays in equipment delivery, causing operational inefficiencies and potentially impacting patient care and treatment timelines.



#### Lack of technical expertise

Inadequate technical knowledge and expertise within healthcare facilities can pose challenges in selecting, operating, and maintaining complex medical equipment, affecting overall healthcare delivery.

Procurement Challenges in Healthcare —

### Challenges in Medical Equipment Procurement

Overcoming Key Hurdles to Procure Essential Medical Equipment for Small to Medium Healthcare Facilities in Africa



#### **Regulatory barriers**

Navigating complex regulatory requirements and compliance standards can impede the procurement process, leading to delays in acquiring necessary medical equipment and services.

there is a high reliance on imports across different countries



#### **Reactive planning**

Proactive planning enables organizations in health care to prepare for the future, prioritize their resources, make challenging decisions, align resources with goals, engage stakeholders, increase efficiency and effectiveness, meet regulatory requirements, promote innovation, and encourage accountability.



#### Inadequacy in benchmarking practices

Navigating complex regulatory requirements and compliance standards can impede the procurement process, leading to delays in acquiring necessary medical equipment and services.



#### Deficient quality measurement standards

To compete effectively, African healthcare organizations ensure they deliver better services than their competitors in order to get more patients. Also, patient satisfaction reflects the right image of the healthcare facility or organization.

#### Planning & Improvement

Will the purchase allow the facility to carry out activities on the pre-planned

#### Equipment & Marketing Identification

Will the equipment assist in identifying new opportunities or services which can be used to exploit the market?

### **Proactive** planning: Sets a sence of direction

#### Vision & Mission

Does the purchases and proposed equipment fit the strategic missions?

track??

#### **Branding Positioning**

Does the purchase strengthen the the facility's branding position?

### Leveraging the Market Opportunity.

#### 2

#### **Enhanced Patient Care and Outcomes**

#### Access to Cutting-Edge Technology:

With insights from market projections, facilities can identify which technologies will best meet their patients needs.

#### Strategic Planning and Investment

1

#### Informed Decision-Making:

Facilities canstategegiloably rollarin theistinvestments to entsayertneystiegaboptnagethertycostdeffectiveoand future-proof technologies.

#### Budget Allocation:

Avoiding overspending on obsolete technology or being unprepared for

upcoming innovations.

#### **Competitive Advantage and Market**

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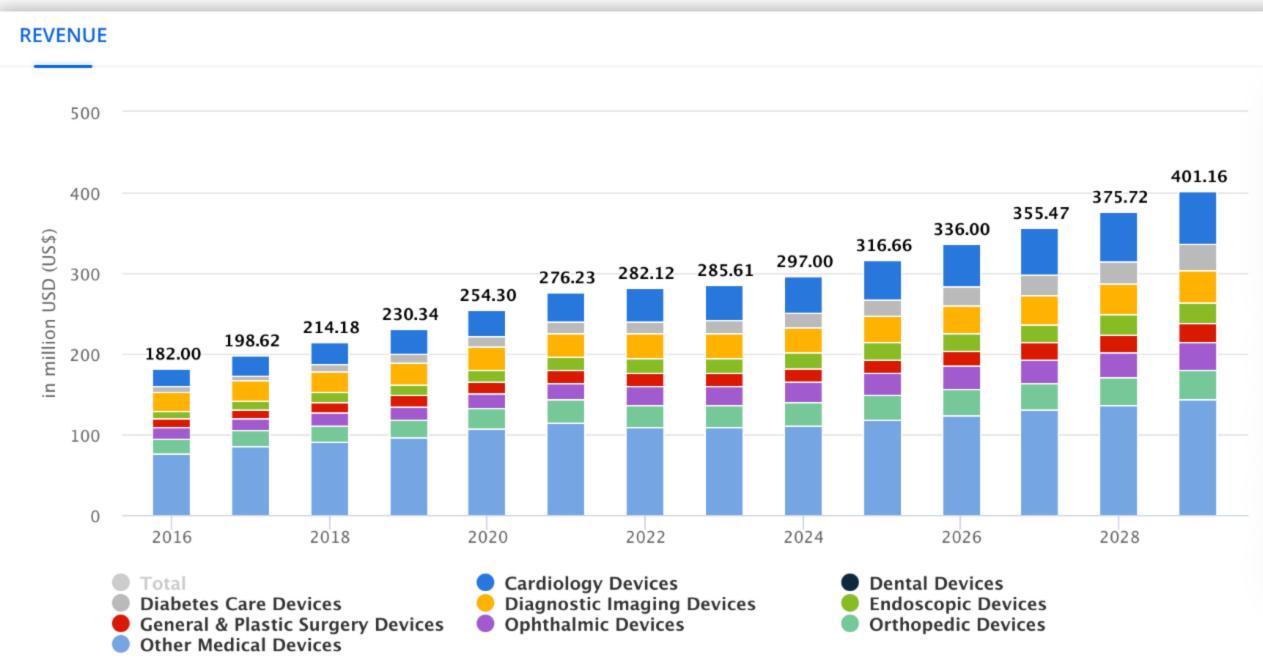
#### Staying Ahead of the Curve:

By proactively evaluating market trends, healthcare facilities can position themselves as leaders in adopting innovative healthcare solutions.

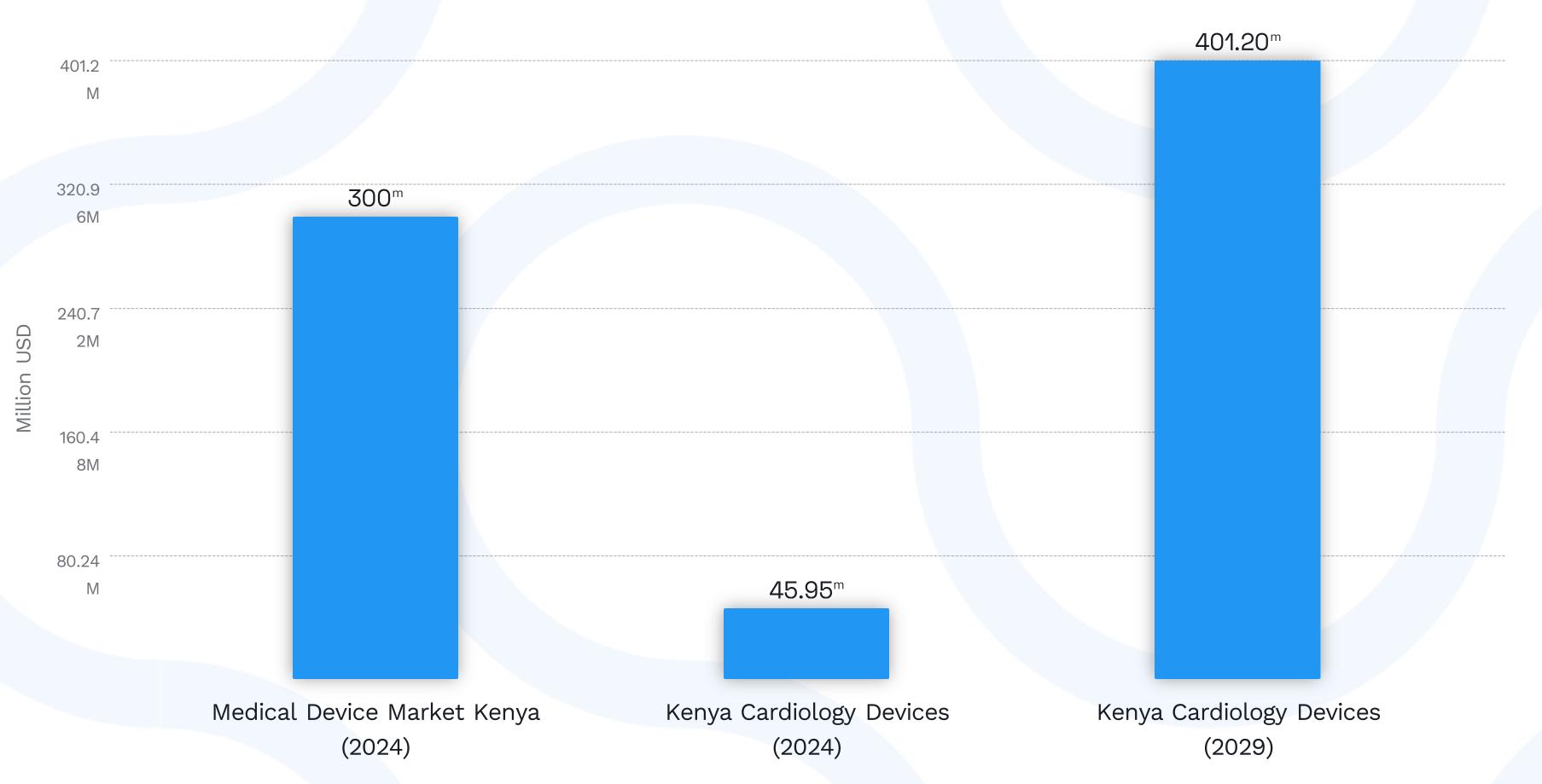
Potentially opens up opportunities for partnerships and funding . organizations looking to support advanced healthcare providers.

### **Medical Devices -**Kenya Revenue (USA)

Customers in Kenya are increasingly seeking advanced medical devices to improve healthcare outcomes. This is driven by a growing awareness of the benefits of using modern medical technology,



Notes: Data shown is using current exchange rates and reflects market impacts of the Russia-Ukraine war. Most recent update: May 2024 Source: Statista Market Insights



Source: statista.com

### Africa Medical Equipment Facility (AMEF) Central & Eastern Region HSME Training

We are glad to invite you to

# the **HSME** Training

Date: 27th - 28th November, 2024

Venue: Alba Hotel Meru

Time: 8:00am - 4:00pm

RSVP: jnderu@khf.co.ke or call 0741 867356

www.khf.co.ke | Facebook | Twitter | LinkedIn



# What Furture Trends Are You Watching?



Benchmarking establishes a performance baseline.

#### Internal

Internal data help an organization measure against itself, either department vs. department or the same department among hospitals within a health system.

#### Competitive

External data help leaders determine how their organization performs against competitors on a local, regional, national, and international level.

#### Functional

A comparison of processes and methods within identical business functions outside the immediate industry, wherein the entities being compared are not in competition with one another.

#### Generic

A comparison of how core processes or functions are practiced in a similar way, without regard to the industry, to gain a new perspective and way of thinking.

### Benchmarking

Which benchmarking tools does your facility employ?



#### **BENCHMARKING IN HEALTHCARE**





### **Procurement Excellence-Quality**



Access: Can patients obtain accsess to equipment when needed. Are factors such as availability of facilities, healthcare professionals, expertise being considered?



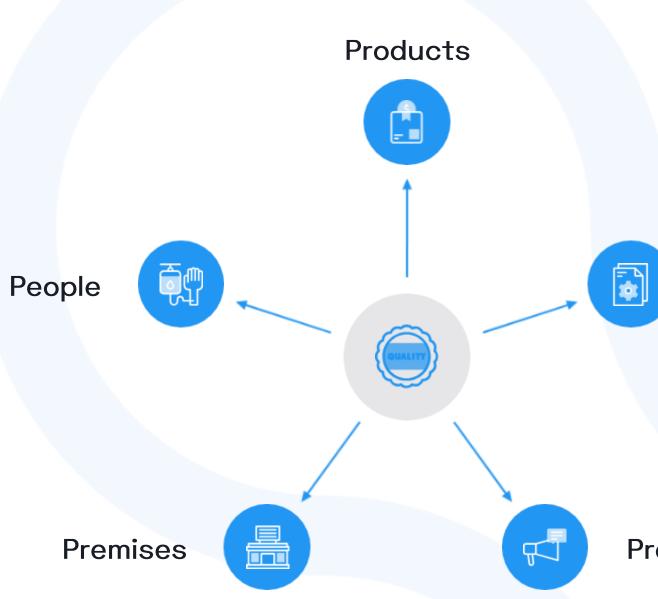
Evidenced based practise: Are providers are using equipment and interventions that have been proven to be effective globally?



Patient centered: Are patients involved in the decisionmaking process, providing clear and understandable information.

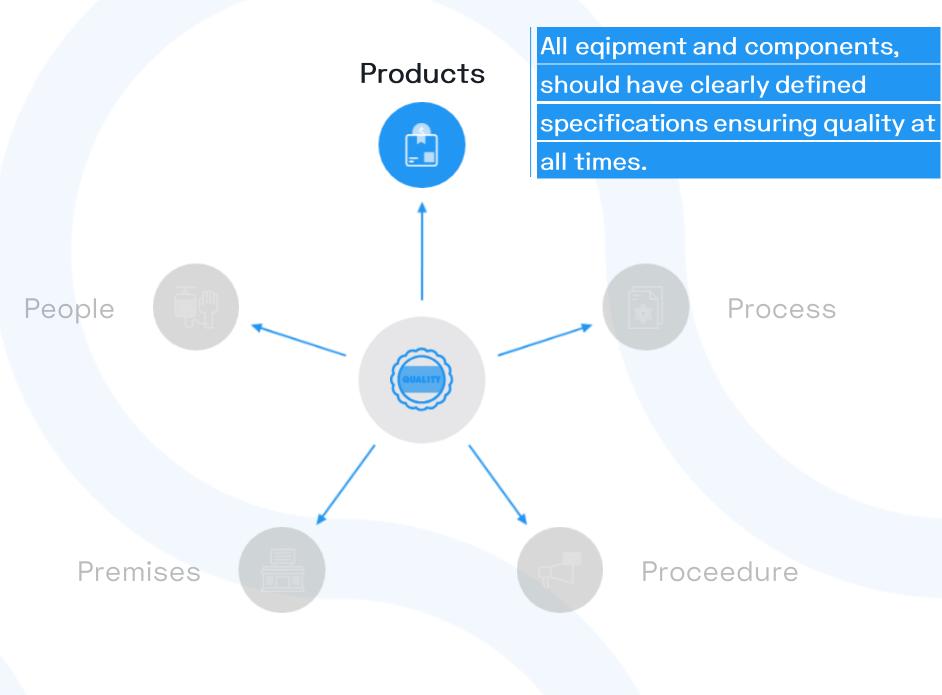


Continuity of care: Does the equipment allow for clear communication and collaboration between healthcare providers or ongoing follow-up and monitoring of patients.



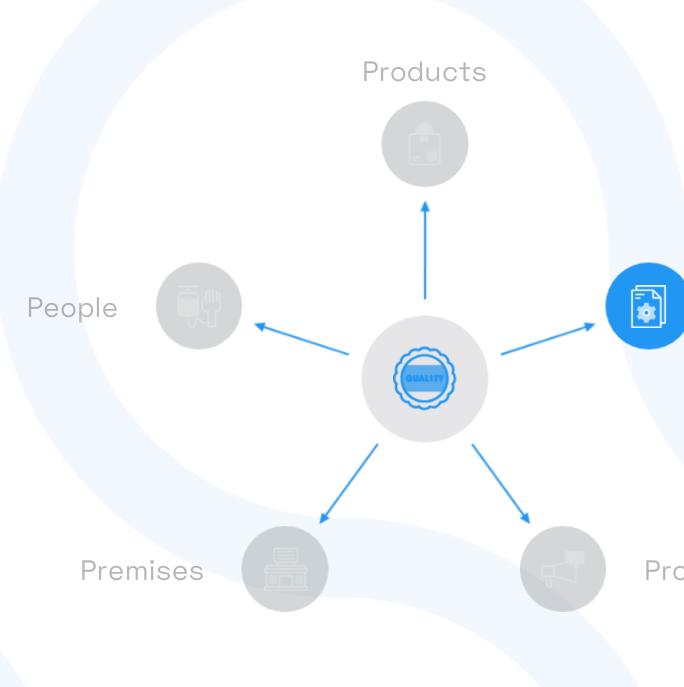






All eqipment and components, should have clearly defined

Process

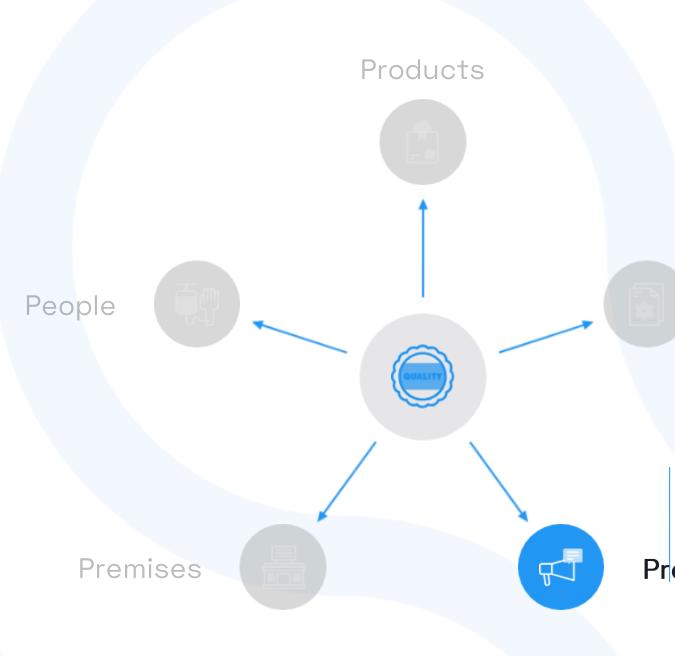




Clear, consistent, and

well-documented processes are

Proessential to effective QC.



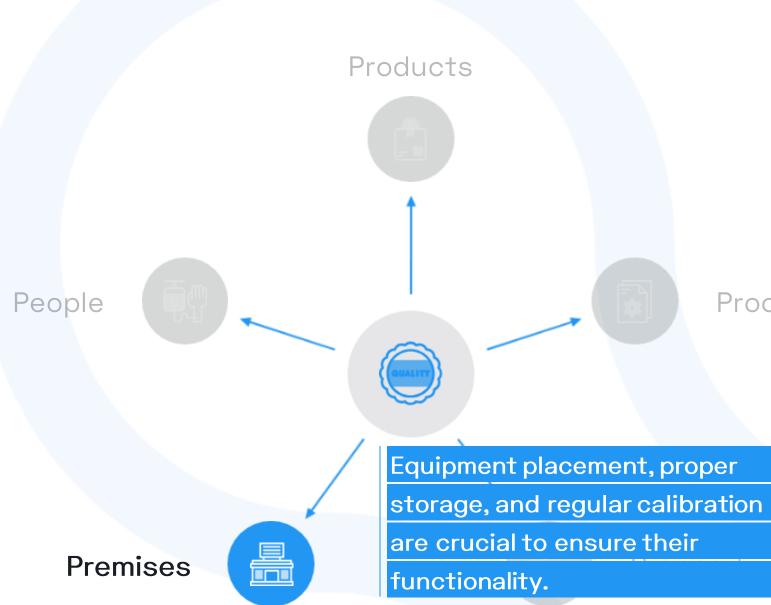


#### Process

Establish a set of guidelines

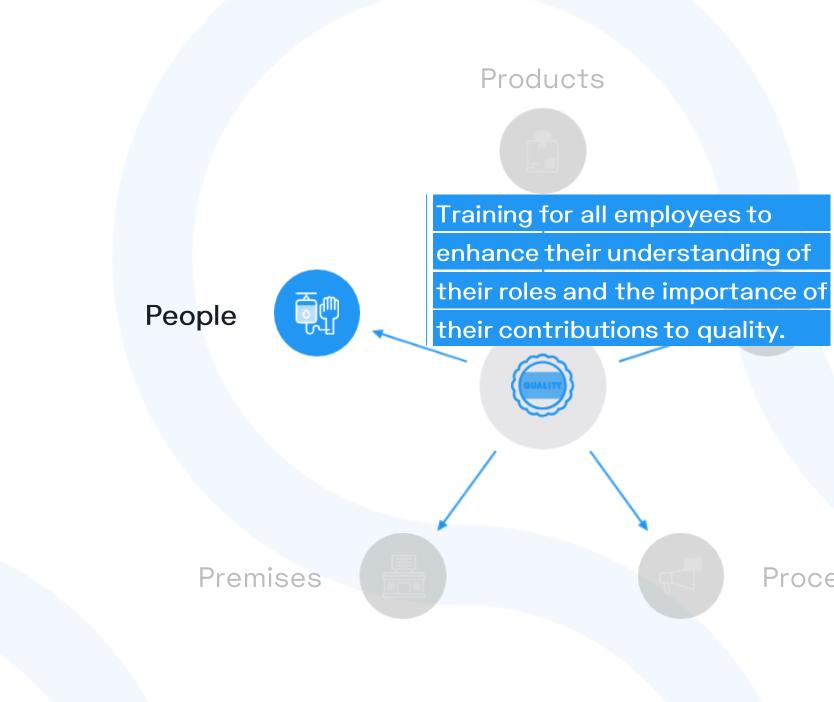
performing a critical process to

Preaceive consistent results.





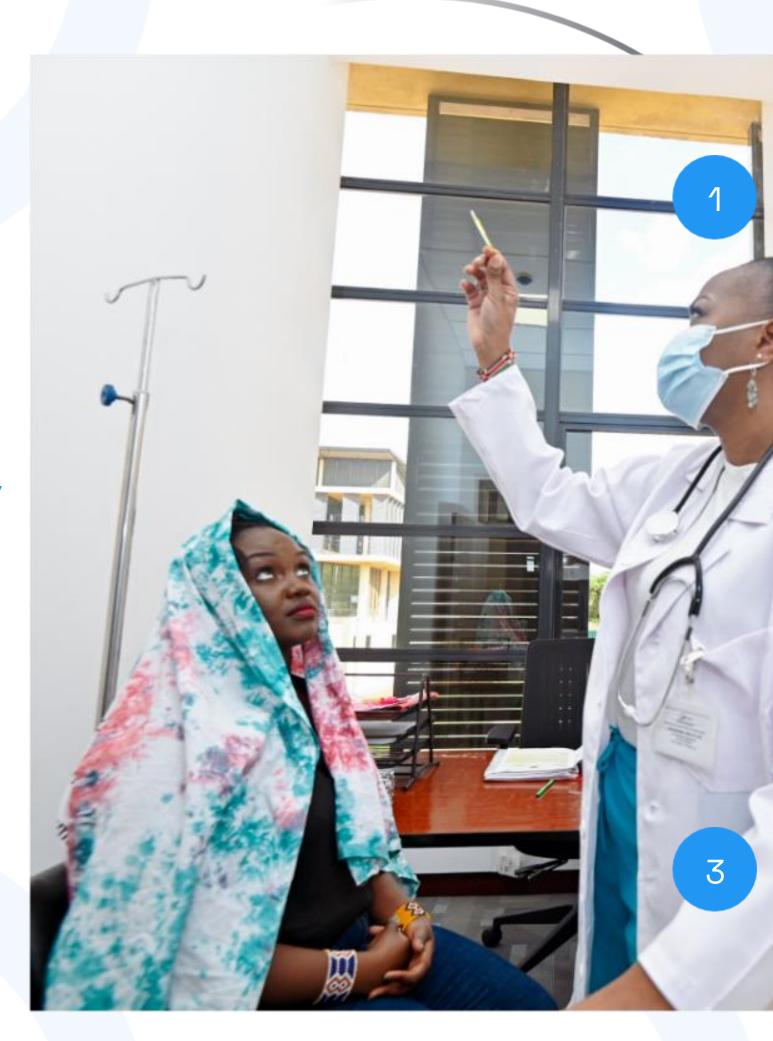
#### Process





Process

### IFC's Advisory Services



#### **Customers and Process**

We focus on assisting private medical facilities to improve specific aspects of their care network.

#### **Online Trainings**

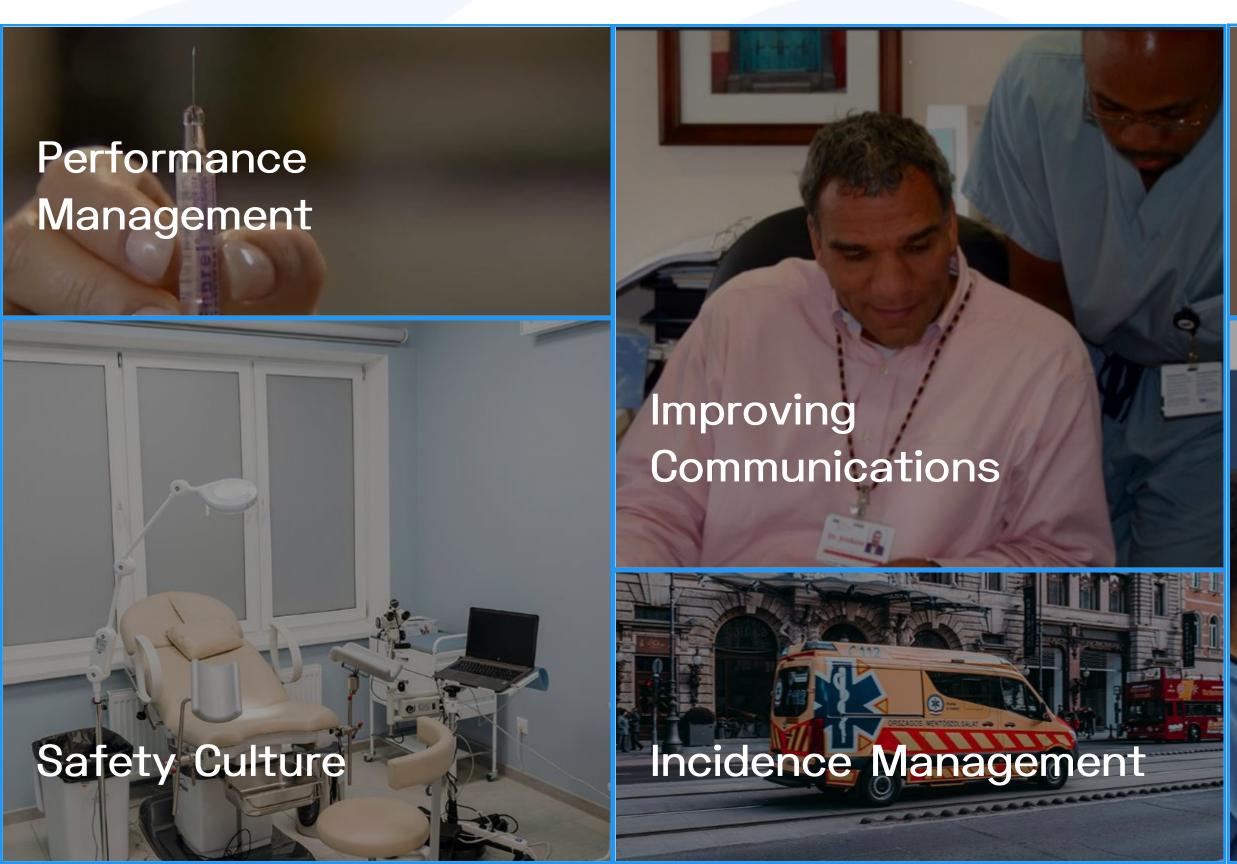
Save time and effort with ready-made virtual trainings.

#### **WEBINARS**

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Regular learning sessions via webinars with health professionals and industry experts to share practical solutions that have been applied in emerging markets.

### **IFC: Online Trainings**



### **Medication Management**

### Quality Mnangement

Strategic Planning, Healthcare Procurement, Future Readiness –

### Importance of Strategic Planning

Strategic Planning for Medical Equipment Procurement in Small to Medium Healthcare Facilities in Africa

#### Ensures efficient use of resources

Strategic planning helps allocate resources based on needs, preventing wastage and ensuring optimal utilization.

#### Enhances healthcare service delivery

By identifying equipment needs and planning their procurement, healthcare facilities can improve their service quality and patient care.

Prepares for future	
technological	
advancements	

Strategic planning enables facilities to anticipate and procure advanced equipment, ensuring they remain technologically up-to-date.



#### Minimizes risks associated with procurement

Careful planning reduces the chances of purchasing unsuitable or outdated equipment, minimizing financial and operational risks.

#### Supports long-term sustainability

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By aligning procurement with longterm goals, facilities can ensure sustainability, continuity of care, and adaptability to changes in healthcare demands.

The future of care includes different delivery models (think phone, Internet, and group visits), a greater focus on patients' behavior, and a far more team-oriented approach.

- David Moen, MD



### Anticipating upcoming technological advancements.

Continuous Market Research and Technology Scanning

Regularly analyze market trends, emerging technologies in the healthcare sector. Collaborative Partnerships with Innovators and Suppliers

Maintain relationships with leading technology providers, academic institutions, and research organizations. Implement a Flexible and Scalable Procurement Framework

Design a procurement strategy that is adaptable to change and capable of scaling with technological advancements.

### Implement a Flexible and Scalable Procurement Framework



#### Design

Develop procurement policies that allow for modular upgrades and phased implementation of new technologies.

#### Create

Create a technology roadmap that aligns with the facility's strategic goals and includes timelines for evaluating and adopting new solutions.

#### Plan

Allocate budget for technology innovation and establish a dedicated team for procurement and integration of new technologies.



#### **Benifits**

Ensures that the facility can quickly adapt to technological changes, minimizes disruption during upgrades, and optimizes the investment in new technologies.

Procurement Strategies Insights -

### Key Considerations for Procurement Strategies

Strategic Planning for Medical Equipment Procurement in Small to Medium Healthcare Facilities in Africa



### Needs assessment

Identifying specific equipment needs is crucial to ensure the healthcare facility acquires the right tools to meet patient demands and operational requirements. Technological Innovations —

### **Technological Advancements in Procurement**

Strategic Technological Advancements for Future-Ready Healthcare Procurement

#### Digital procurement platforms

Streamlining the procurement process through digitized platforms and automated workflows, ensuring efficient and cost-effective acquisition of medical equipment.

### Telemedicine and remote diagnostics

Reducing the dependency on physical equipment by leveraging telemedicine and remote diagnostics, enabling accurate healthcare services without extensive equipment requirements.

#### Al and machine learning

Enhancing decision-making in procurement by utilizing AI and machine learning algorithms to analyze data, optimize inventory, and predict future equipment needs. Healthcare Strenthening Strategy -

### **Case Study: The VENUS Clinic Trinidad**

A multi-faceted progressive womens clinic.

Comprehensive **Needs Assessment:** What area would be best serviced.

Partnership with Local and International Suppliers

Phased **Procurement Approach** 

From Barbados to Trinidad. Conducted detailed evaluation to identify essential medical needs, equipment and supplies required.



Collaborated with GE and,

at competitive prices.

diverse suppliers to ensure a

wide range of quality products

STAGE S Exit STAGE (



Implemented a structured procurement process to manage limited budget effectively over different stages until upscaling was possible.



Women's Health, Prenatal Care, Psychology, Pediatrics, and Nutritional Support with Fibroid Surgery.

**Sustainability** Plan: What "secondary" and "anchor" services could be added?





Provides training to enhance staff skills in operating new equipment, ensuring optimal utilization.

## To be real, I have not enjoyed all my days as a doctor - but I get up and do it again because tomorrow is a new day.

- Earle Braithwaite, MD

Founder of VENUS CLINICS Trinidad Caribbean

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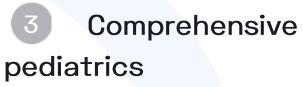
Healthcare Strenthening Strategy / -

### **Case Study: The VENUS Clinic Trinidad**

The clinic employed these particular medical instruments.

**Comprehensive GYN** surgery: Laproscopic Myoectomy

**Comprensive Obstetrics** 









- 1. Theater equipment
- 2. Surgical scopes
- 3. Surgical lasers
- 4. Hysteroscopic equipment

- 1. 3/4D Ultrasound
- 2. CTG & Fetal Monitors
- 3. Incubators
- 4. C-Section equipment

- 1. Pediatric Beds
- 2. Pediatric Exam Tables 3. Specialized neonatal equipment
- 4. Patient monitors
- 5. Electronic scales

#### Comprehensive dermatology



- 1. Laser dermabrasion machine
- 2. Dermal biopsy equipment
- 3. Microscopes
- 4. Spectroscopy
- 5. High resolution flouresent lights

Engaging stakeholders such as medical staff, procurement team, and facility managers to gather diverse insights and align strategies with the actual healthcare needs.

Strategic Planning, Procurement, Healthcare

### **Best Practices for** Strategic Planning

Ensuring Future-Ready Healthcare in Africa's Small to Medium Healthcare Facilities

Adapting procurement strategies to accommodate the evolving healthcare landscape, considering factors like technological advancements, medical breakthroughs, and budget fluctuations.

Maintaining open communication with suppliers, staff, and other involved parties to build trust, ensure ethical procurement practices, and foster a supportive procurement ecosystem.

Regularly reviewing and updating procurement strategies based on feedback, performance data, and market trends to enhance efficiency, reduce costs, and meet the evolving healthcare requirements.

#### Collaboration

#### Flexibility

#### Transparency

#### **Continuous Improvement**

Who needs help today?

Chat

E Chat

10 at 9:41 AM



Healthcare Procurement Trends —

### Future Trends in Medical Equipment Procurement

Adopting Strategic Trends to Ensure Future-Ready Healthcare in Africa's Small to Medium Facilities

# Progress Note **Doctor Visit in Progress...** Clos Progress Note Note Progress Note Note : Work Sick Note

#### Increasing Adoption of AI and Machine Learning

Healthcare facilities are integrating AI and machine learning technologies to enhance equipment procurement processes, such as predictive maintenance and demand forecasting.

#### Growth in Telemedicine and **Remote Diagnostics**

The rise of telemedicine and remote diagnostics is influencing the procurement of advanced medical equipment, focusing on compatibility and connectivity with digital healthcare platforms.

#### **Expansion of Digital Procurement Platforms**

Digital procurement platforms are gaining traction, streamlining the sourcing, selection, and purchase of medical equipment, ensuring efficient and transparent procurement processes.

### Preparing African Medical Facilities for the Tech-Driven Future



Tele-health: Enables patients in remote and underserved regions to access medical consultations and services without the need to travel long distances. Electronic Health Records (EHRs) integrated with AI can analyze patient data for trends and insights, improving patient care plans and outcomes.

R<sup>2</sup>

Simulation and Training: AI can provide simulations for training healthcare workers, enhancing their skills and reducing the learning curve.

Access to Expertise: Tele-health enables access to expert opinions and continuing medical education, irrespective of geographical constraints. Enhance Procurement

# Strategic Procurement Action

Optimize healthcare procurement to ensure future readiness and sustainability in Africa's small to medium facilities.

Know More





# Any Queries?

Get in touch to enhance your procurment journey