

# NewsLetter

July - October 2023



**Kenya Healthcare  
Federation**

The Health Sector Board of KEPSA



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The Voice of the Private Sector in Kenya

## The 15th KHF Annual General Meeting

July / 20th / 2023 | Virtual

Kenya Healthcare Federation held its 15th Annual General Meeting focusing on the Chairman and CEO's report for 2022, highlighting successes and achievements in health, the Annual Report and Financial Statements for the year ended December 31, 2022, appointments of auditors, and authorizing directors to fix auditors' remuneration.

Dr. Kanyenje Gakombe, Chairman, and Dr. Tim Theuri, CEO, gave their annual report for 2022, including Public-Private Dialogues, Advocacy Engagements, Partnerships & Projects, and Members' Engagement Forums.



15th AGM Flyer

# KHF-Medic East Africa Networking Event

July / 25th / 2023 | Physical

Kenya Healthcare Federation and Medic East Africa jointly hosted a networking event at the Mercure Hotel in Nairobi Upper Hill. The networking event brought together healthcare leaders, professionals and experts to reimagine the future of healthcare delivery in East Africa.

As a result of this event, an Expo Medic East Africa and Medlab East Africa 2023 Expo was held. This premier event offered an excellent opportunity to connect with the healthcare community and explore the latest medical and laboratory technologies.

With thousands of cutting-edge products and solutions on display, attendees gained valuable insights into innovations shaping the future of healthcare in the region. Leading medical professionals, healthcare providers, and policymakers joined.

By joining forces, Kenya Healthcare Federation and Medic East Africa took a monumental step towards enhancing healthcare practices in the region.



Chair and CEO of KHF sign a partnership agreement with the Medic East Africa team



Participants at the Networking Event



Tom Coleman with officials from the Ministry of Health

## Talk on the Impact of the Finance Bill on HRH

July / 27th / 2023 | Virtual

The Human Resource for Health (HRH) committee held two insightful talks focused on analyzing the impact of the Finance Bill on the HRH sector. The first talk provided an overview of the key changes being introduced through the new legislation that would significantly affect housing, retirement planning, and healthcare. It highlighted major amendments such as the introduction of the Affordable Housing Levy, revised Turn Over Tax rates and thresholds, clarified trust income taxation, new PAYE tax bands, and changes to post-retirement medical relief.

Owing to the multifaceted nature of the topic and high interest, the committee hosted a second more comprehensive talk. This in-depth session offered detailed examinations of the Finance Bill's provisions, with a

targeted focus on unpacking the implications for housing, retirement, and tax planning within the HRH sector. Through presentations and discussions, members gained valuable practical insights into navigating the changes posed by the new financial policies.

The second talk also created a collaborative environment for HRH stakeholders to exchange experiences and ideas on addressing the challenges presented by the Finance Bill. By promoting this sharing of best practices, it empowered attendees to strategize effective responses and make informed decisions regarding the new legislation's impact. The members benefited greatly from the detailed insights and peer collaboration facilitated by the talk.

In summary, the two talks played a key role in equipping HRH professionals with the nuanced understanding and peer collaboration needed to proactively adapt to the Finance Bill's far-reaching changes concerning housing, retirement, and taxation.



**Mr. Fred Waswa,**  
Group CEO,  
Octagon Africa

[Click here for Webinar Recording](#)



# KHF Partners with Ministry of Health for Mashujaa Day, Reinforcing Commitment to Universal Health Coverage and Healthcare Advancements

August / 14th / 2023 | Physical

The Kenya Healthcare Federation, led by Chairman Kanyenje Gakombe and CEO Dr. Tim Theuri, participated in a preparatory meeting for Mashujaa Day to be held on October 20th in partnership with the Ministry of Health. This reflects Kenya's renewed commitment to achieving Universal Health Coverage (UHC) through Commodity Security, Human Resources for Health, Technology, and Healthcare Finance.



Health CS Nakhumicha discusses Kenya's commitment to achieving Universal Health Coverage during the Mashujaa Day preparatory meeting



KHF CEO Dr. Tim Theuri in attendance at the Mashujaa Day preparatory meeting

## Flag-off Ceremony: The National Health Facilities Assessment

August / 14th / 2023 | Physical

Dr. Tim Theuri, CEO of the Kenya Healthcare Federation, joined the flag-off ceremony at Afya House led by Health Cabinet Secretary, Hon. Nakhumicha S. Wafula. This event marked the initiation of the National Health Facilities Assessment, a collaborative effort involving non-state actors with the aim of achieving service-based accreditation and enhancing healthcare delivery nationwide.

Dedicated teams of healthcare professionals, administrators, and experts embarked on a meticulously planned two-week mission, covering every corner of the country. Their goal was to evaluate and strengthen healthcare facilities, even in the remotest areas, identifying areas for improvement to enhance the overall quality and accessibility of healthcare services. The teams' commitment was evident as they meticulously examined facilities, addressing gaps in infrastructure, equipment, staffing, and operational efficiency.

This collaborative initiative showcased the power of unity and highlighted the importance of collective action in elevating the standard of healthcare and shaping a healthier future for the people of Kenya.



Health CS Nakhumicha S. Wafula is at the forefront of the team as they inaugurate the Flag-off Ceremony for the National Health Facilities Assessment.



KHF CEO Dr. Tim Theuri in attendance at the Flag-off Ceremony for the National Health Facilities Assessment.

# Stakeholder Engagement Breakfast focused on the ratification of the international vaccines institute agreement

August / 15th / 2023 | Physical

The CEO of the Kenya Healthcare Federation, Dr. Tim Theuri, participated in a Stakeholder Engagement Breakfast focused on the ratification of the international vaccines institute agreement. This collaborative event was held in conjunction with the Ministry of Health. The International Vaccines Institute is dedicated to vaccines and vaccination for the betterment of global health. Their overarching mission is to discover, develop, and distribute safe, effective, and affordable vaccines to bolster worldwide public health efforts.

The ratification of the treaty that will allow Kenya to join IVI as a member will open up opportunities to make Kenya self-reliant for her vaccines needs.



Participants attending the Stakeholder Engagement Breakfast



Participants attending the Stakeholder Engagement Breakfast

## KHF Digital Health Workshop

August / 23rd / 2023 | Physical

The Kenya Healthcare Federation (KHF) hosted an insightful Digital Health Workshop. In collaboration with Technology Associates and Huawei, the workshop centered around the theme of **Leveraging Technology and Intelligence for the Advancement of Smart Hospitals**.

KHF Chair Dr. Gakombe opened by stressing the interconnected future of healthcare, urging institutions to fully embrace the ongoing digital transformation in the sector. This sentiment was echoed by Sid, who emphasized that innovation should be a means to fundamentally improve healthcare services and outcomes, not an end in itself innovation must be purpose-driven, with potential to catalyze revolutionary positive change in healthcare.

The urgency of integrating advanced technologies into healthcare was underscored by Dr. Tim Theuri, CEO of KHF. He also advocated for key components such as data sharing, predictive analytics, and supportive policies to facilitate digital adoption.

The workshop offered a platform for insightful dialogue on harnessing technology to create smarter, more efficient, and accessible healthcare systems. KHF and its partners aim to continue driving this important conversation.



KHF Chair Dr. Gakombe giving opening remarks at the KHF Digital Health Workshop



Participants attending the KHF Digital Health Workshop



# CEOs' Forum

August / 25th / 2023 | Physical

Kenya Healthcare Federation, in partnership with Strathmore University Business School (SBS), hosted the CEOs' Forum at the Trademark Hotel in Nairobi. The theme was **Accelerating Progress Towards SDG 5 in Healthcare**.

The event brought together healthcare leaders to discuss advancing gender equality and women's empowerment in health leadership roles. Opening remarks were given by Dr. Theuri, KHF CEO, emphasizing the importance of progress on SDG 5.

Sessions included a presentation by Mr. Chomba from Grant Thornton sharing on the push for parity, Dr. Mutuku, SBS speaking about Women in Health Leadership-Driving country level change, Dr. Margaret Njenga, CEO of PS Kenya, discussing overcoming bias and imposter syndrome, and Dr. Gakombe, KHF Chair, addressing the topics of quality, equity, and parity.

Dr. Matendechero, Deputy Director-General, delivered a keynote address on creating work-friendly environments for women and achieving Universal Health Coverage. The event also featured a Q&A session and closing remarks by Dr. Theuri.

Key discussion points focused on women in health leadership roles, strategic partnerships, and driving systemic change towards gender equality.



KHF Chair Dr. Gakombe giving his insights on the topics of quality, equity, and parity



Women leaders in the healthcare sector who participated in the CEOs forum



Dr. Matendechero, Deputy Director-General, Ministry of Health, delivered a keynote address

## Talk on Data Protection and Compliance in the Digital Age

August / 29th / 2023 | Virtual

The Kenya Healthcare Federation, in collaboration with Old Mutual, orchestrated an enlightening talk that delved into the intricate realms of Data Protection and Compliance in the Digital Age. This groundbreaking event served as a vital platform for industry leaders and professionals to explore the delicate balance between privacy and data protection laws. The speaker for the event was Francis Otieno. The discussion, encompassing crucial topics such as data protection principles, lawful processing of personal data, and understanding the nuances of data breach versus privacy breach, shed light on the intricacies businesses face in the modern digital landscape. Participants gained invaluable insights into their duties and obligations under data protection laws, paving the way for a more secure and compliant approach to handling sensitive information.



Mr. Francis Otieno,  
Old Mutual

In the span of just 45 minutes, attendees were immersed in a wealth of knowledge, from deciphering the complexities of data sharing agreements to grasping the consequences of non-compliance with data protection laws and privacy policies. The event not only clarified the definitions surrounding data protection but also demystified the realm of consent in the digital sphere. By dissecting these essential aspects, the talk not only empowered businesses to navigate the legal intricacies effectively but also fostered a community of professionals well-versed in safeguarding data privacy in our rapidly evolving digital age.

[Click here to  
access the Webinar  
Recording](#)

# Principal Secretary Medical Services KHF Round-table: Mashujaa Day UHC Launch

September / 7th / 2023 | Physical

Members of the Kenya Healthcare Federation (KHF) CEO's forum met with the Principal Secretary (PS) for Medical Services, Harry Kimtai, to discuss plans for the upcoming launch of Universal Health Coverage on Mashujaa Day. The PS emphasized the need for collaboration between the government and the private sector on implementing key pillars of UHC, including establishing primary care networks, training community health promoters, and developing a digital health information system. He further acknowledged that the public and private sectors can work together to successfully roll out UHC countrywide.

The CEOs raised concerns about pending NHIF payments to private facilities, which the PS committed to addressing.



Members of the KHF CEO's forum posing for a group photo with PS Harry Kimtai



PS Harry Kimtai giving his insights to Members of the KHF CEO's forum

## Talk on Social Media Marketing Insights in the Health Value Chain

September / 12th / 2023 | Virtual

The webinar hosted by the Kenya Healthcare Federation in collaboration with Socialmeds Digital was a transformative event that illuminated the path to effective Social Media Marketing Insights in the Health Value Chain. Over the course of an hour, from 7:30 a.m., attendees were treated to Sam Mwangi's wealth of knowledge and expertise in the ever-evolving field of digital marketing within the healthcare sector.



**Mr. Sam Mwangi,**  
CEO,  
Socialmeds Digital

As the event progressed, the spotlight shifted to crisis communication strategies, a critical aspect in today's digital age. Attendees gained insights into crafting effective responses during challenging situations, ensuring that healthcare entities maintain their reputation and credibility on social media platforms. The session was further enriched by illuminating case studies, real-world examples that showcased the success stories of social media campaigns within the healthcare sector. These case studies not only inspired attendees but also provided tangible evidence of the strategies and tactics that yield positive results in the complex landscape of healthcare social media marketing.

Armed with this newfound knowledge, attendees departed the webinar with a heightened understanding of social media marketing intricacies, poised to revolutionize healthcare communication and engagement strategies in the digital age.

[Click here to  
access the Webinar  
Recording](#)



# USAID Uongozi wa Afya Thabiti Private Providers Stakeholder Engagement Meeting

September / 11th - 13th / 2023 | Physical

The USAID Uongozi wa Afya Thabiti Private Providers Stakeholder Engagement Meeting convened leaders from across Kenya's private health sector to discuss strategies for improving health governance. Over 3 days, participants from organizations like CHAK, KCCB, RUPHA, KAPH and SUPKEM engaged in robust discussions on policy updates, regulatory frameworks, health financing, and more. By fostering dialogue and unity, this meeting set the stage for more effective healthcare leadership and governance.

The event covered critical topics including the new Health Act and recent health bills, digitization in healthcare, and creating bankable projects for private hospitals. Participants provided insights into gaps in governance, policy implementation, and coordination between public and private sectors. The meeting allowed healthcare leaders to align priorities and chart a course toward strengthened systems that can help achieve Universal Health Coverage in Kenya.



Leaders in the healthcare sector posing for a group photo



KHF CEO Dr. Theuri is giving a presentation at the stakeholder engagement meeting

# USAID Uongozi wa Afya Thabiti Capacity Building Workshop for Professional Healthcare Associations

September / 18th - 20th / 2023 | Physical

Leaders from various healthcare professional associations gathered for a two-day capacity building and engagement meeting hosted by the Kenya Healthcare Federation. The event aimed to enhance understanding of the USAID Uongozi wa Afya Thabiti program and foster collaboration between professional bodies to improve healthcare governance. Key discussion areas included organizational governance structures, the role of associations in regulation and training, embracing technology, and change management.

Participants identified challenges facing professional groups such as membership engagement, policy gaps, financial sustainability, and government interference. The meeting highlighted the need for a unified voice to advocate for health professionals and associations. Overall, the event served as a platform for associations to network, share experiences, and chart a way forward for strengthened self-regulation and partnerships.



Director General, Ministry of Health, Dr. Patrick Amoth, EBS sharing his insights on the challenges faced by professional bodies



Leaders in the healthcare sector posing for a group photo



# USAID Uongozi wa Afya Thabiti Round Table Discussion on the Four Health Bills 2023

September / 21st / 2023 | Physical

Private sector leaders and professional health associations gathered to provide crucial input on four bills set to transform Kenya's health systems. The participants included the Kenya Healthcare Federation Vice Chair, Dr. Wala, and the Kenya Healthcare Federation Director, Dr. Linus Ndegwa.

Led by Dr. Kahura Mundia, the Legal Advisor from KEPSA, the group reviewed the Primary Health Care Network Bill, Social Health Insurance Bill, Facility Improvement Financing Bill, and Digital Health Bill. The diverse stakeholders engaged in thoughtful discussions throughout the day, offering valuable perspectives to help shape the healthcare legislation.

The goal was to ensure the bills strengthen governance, improve access, and propel Kenya toward universal health coverage. The stakeholders' collaborative feedback informed the final bills that were signed by the president. As the country stands on the cusp of transformative change, ongoing engagement around these pivotal healthcare bills remains instrumental.



Healthcare stakeholders present at the Round table on the Four Bills 2023



Kenya Healthcare Federation Vice Chair, Dr. Wala, and Kenya Healthcare Federation Director, Dr. Linus Ndegwa.

## USAID Uongozi wa Afya Thabiti Coordination of Regulated and Unregulated Health Professional Cadres

September / 29th / 2023 | Physical

The Kenya Healthcare Federation in partnership with the Ministry of Health hosted an internal stakeholder meeting under the USAID Uongozi wa Afya Thabiti program. The dialogue aimed to build consensus on the regulatory landscape for healthcare professionals in pursuit of quality healthcare and universal health coverage in Kenya. Key priorities emerging from the discussions include defining health workers, strengthening regulation and oversight of professional cadres, and optimizing health workforce production and training.

Stakeholders developed action plans for reforms to address gaps and inefficiencies in the health workforce regulatory framework and coordination as well as prepared for a large meeting with regulators.



Dr. Matende chero, Deputy Director-General of the Ministry of Health, giving insights on the coordination of health professional cadres.



Group photo capturing attendees at the internal stakeholder meeting



# USAID Uongozi wa Afya Thabiti Coordination and Harmonization of Health Sector Regulatory and Oversight Functions in Kenya

October / 5th - 6th / 2023 | Physical

The Kenya Healthcare Federation under the USAID's Uongozi wa Afya Thabiti program organized a two-day meeting between the Ministry of Health and healthcare regulatory bodies in Kenya. The objective was the coordination and harmonization of the healthcare regulatory landscape.

The discussions focused around the regulation of regulated and unregulated cadres as well as the vision for the new regulatory landscape. A task force will be formed under the Ministry of Health to lead the way.

In his speech, John Kuehnle of USAID noted that Kenya's efforts towards attaining UHC and PHC are being recognized globally and he emphasized that establishing clear roles and responsibilities of the country's regulatory landscape will enable these efforts. Acting DG Dr. Amoth explored the various challenges and opportunities facing healthcare regulation in Kenya and he implored all present to take a deep dive into the topic and come up with radical decisions for the good of Kenyans.



Dr. Patrick Amoth, EBS, Director General, Ministry of Health, sharing his insights on Coordination and Harmonization of Health Sector Regulatory and Oversight Functions in Kenya



John Kuehnle, Director for Health Population and Nutrition, USAID giving his speech

## MOH-Private Hospitals Engagement

October / 9th / 2023 | Physical

The Kenya Healthcare Federation recently engaged with the Ministry of Health to discuss strategies for expanding healthcare access across Kenya. The goal of the talks was to accelerate progress towards achieving Universal Health Coverage for all citizens. During the engagement, officials explored potential partnerships between the public and private sectors to improve quality of care and reach underserved communities.

To further these efforts, the PS pledged to an ongoing monthly dialogue with the Kenya Healthcare Federation every second Thursday. Through regular collaboration and open communication, the public and private healthcare systems seek to unite their resources and expertise to provide affordable, quality care for all.



PS Mary Muthoni giving her insights at the MOH-Private hospitals engagement meeting.



Dr. Patrick Amoth, EBS, Director General, Ministry of Health giving his insights at the MOH-Private hospitals engagement meeting.

# USAID Uongozi wa Afya Thabiti Local Manufacturing Exhibition

October / 13th - 14th / 2023 | Physical

The Local Manufacturing Exhibition at the Kenyatta International Convention Centre began with high-profile panel discussions. Distinguished attendees included H.E. Dr. William Ruto, CGH, Trade CS Rebecca Miano, Health CS Nakhumicha Wafula, Nairobi Governor Johnson Sakaja, Principal Secretaries Harry Kimutai and Muthoni and Health Director General Dr. Patrick Amoth,

In his keynote address, President Ruto urged local manufacturers to produce affordably, hire locally and pay taxes.

The Ministry of Health's Directorate of Health Products and Technologies (DHPT) organized the Local Manufacturing Expo that was held at the KICC in Nairobi. The expo aimed to promote and support local pharmaceutical manufacturing in Kenya through various activities.

The planning involved key stakeholders including USAID, DHPT, MoH, and Kenya Healthcare Federation. It included consultation meetings, developing a communication strategy and social media messaging, organizing a webinar for local manufacturers, and holding a consultative meeting with manufacturers and government representatives. USAID and the USAID Private Sector Engagement (PSE) program also procured banners, flyers, and materials to enhance the expo's visibility.

The exhibition booths showcased locally-made medicines, health products and medical technologies. Visitors learned how the Ministry of Health was collaborating with partners to expand access to affordable, quality healthcare for all Kenyans, in line with Universal Health Coverage efforts.

Booth #48 hosted the USAID Private Sector Engagement Program and provided a forum to discuss strengthening local manufacturing of essential health products and technologies to support Universal Health Coverage goals.

The expo featured insightful panel discussions on topics like biotherapeutics, medical devices, and pharmaceutical manufacturing challenges. The discussions emphasized needs like improving quality, safety, capacity building, and policy support for the sector. President Ruto expressed his government's commitment to support local manufacturing through incentives, infrastructure development, procurement initiatives, regional expansion support, and aims to have 50% of medicines produced locally by 2026.

The event saw an impressive turnout of over 1,000 attendees that included partners, government representatives, and exhibitors. A social media campaign reached around 130,000 people across platforms. The PSE program's booth engaged over 60 attendees to gain valuable insights into the local manufacturing landscape and demands like the Kenyan Essential Diagnostics List and Kenya Essential Medical List.

Overall, the expo provided a platform for critical dialogue between stakeholders and outlined government initiatives and commitments to strengthen local pharmaceutical manufacturing in Kenya.





H.E. Dr. William Ruto, CGH giving his speech at the local manufacturing Exhibition



Health CS, Nakhumicha and PS Kimutai visiting the PSE Booth



The event was attended by prominent business leaders from the region as well as executives from manufacturing companies based locally.



Health CS Nakhumicha Wafula giving remarks at the Local Manufacturing Exhibition



Panel Discussion on Revamping Local Manufacturing of HPT to Avail Affordable and Quality Health Products and Technologies



Nairobi Governor Johnson Sakaja giving remarks at the Local Manufacturing Exhibition



Trade CS Rebecca Miano giving remarks at the Local Manufacturing Exhibition



The Private Sector Engagement team gathers for a group photo



# Focus Group Discussion on Enablers and Barriers to Women's Career Advancement in Healthcare

October / 26th / 2023 | Physical

The Bill & Melinda Gates Foundation is funding a collaborative project between Strathmore University Business School (SBS) in Kenya and the Kenya Healthcare Federation (KHF) aimed at advancing women into leadership roles across Kenya's health sector.

Titled "Driving Country Level Change - Women in Health Leadership Project," the goal of the research is to understand barriers and facilitators for getting more women into mid-to-senior leadership positions in healthcare in Kenya. SBS and KHF will conduct a study to identify challenges that have historically prevented women in the country from rising to health leadership roles. The insights will inform policies and initiatives to promote gender equality and empower women to attain leadership positions in Kenya's health workforce.

By driving change at a national level, the project aims to achieve better gender balance in health leadership and ensure women have greater representation shaping the healthcare system.

KHF hosted a Focus Group Discussion for the project, delving into enablers and barriers shaping women's career advancement in the health sector. The event featured remarks by KHF and KEPSA leadership on the importance of women's leadership. Discussions ignited meaningful dialogues to advance women in health leadership roles in Kenya.

The rich insights shared during the Focus Group Discussion will help propel the goals of the Women in Health Leadership project to get more women into mid-to-senior level health leadership positions in the country.



Brenda Mbathi, Vice Chairperson of KEPSA giving her keynote speech



Women in Health Leadership gather for a group photo



# Africa Medical Equipment Facility (AMEF)

October / 31st / 2023 | Virtual

The International Finance Corporation (IFC) launched the Africa Medical Equipment Facility (AMEF) program in partnership with financial institutions and medical equipment manufacturers. The goal is to support small and medium-sized healthcare providers in East and West Africa by enabling access to loans to purchase or lease quality medical equipment.

AMEF was launched in February 2022 and held its first training for participating healthcare SMEs in March. By facilitating financing and procurement, AMEF aims to improve the reliability and quality of private healthcare across Africa. IFC is focused on increasing awareness and engagement with regional stakeholders in the medical equipment industry to strengthen AMEF's impact.

The Kenya Healthcare Federation in partnership with the International Finance Corporation (IFC) recently hosted a talk on health systems strengthening through strategic medical equipment procurement.

## Key discussion points:

- Careful planning and budgeting needed for full lifecycle costs of medical equipment, not just initial purchase price
- Creative financing strategies to explore (pooled procurement, leasing models, public-private partnerships, manufacturer loans)
- Increased domestic health spending ultimately essential in many countries
- Leverage regional coordination and data to achieve economies of scale
- Engage manufacturers/suppliers in bundled contracts and buy-back agreements with procurement safeguards
- Take holistic view that also invests in health workers, infrastructure, supply chains

The key takeaway was that proper planning and financial management can make equipment procurement an opportunity to improve entire health systems and expand access to quality care.

**Following this talk, the Africa Medical Equipment Facility will be holding a HSME training meeting in Eldoret on November 13th and 14th, 2023 to discuss further capacity building.**



**Bas Rozemuller,**  
IFC Healthcare Advisory  
International Finance Corporation



**Faith Muigai, RN, MSN**  
AMEF National Coordinator  
International Finance Corporation



**Joseph Williamson, DMS**  
IFC Healthcare Advisory  
International Finance Corporation

[Click here to  
access the Webinar  
Recording](#)

# Compilation of Claims Information for Resolution Insurance Ltd

August / 30th / 2023 | Virtual

The Kenya Healthcare Federation continues to be engaged in the ongoing process of compiling and resolving outstanding claims information related to Resolution Insurance Ltd.

We are regularly requesting up-to-date details from our members on any claims that remain unpaid. As new information is provided, we are analyzing the data to identify trends and commonalities among open claims. Understanding the scope and specifics allows us to effectively advocate on behalf of our members.

We are having continual discussions to express the concerns raised by our members and push for improvements in claims processing. This is an ongoing dialogue rather than a one-time interaction.

The Kenya Healthcare Federation will persist in compiling updated claims data from members and pressing Resolution for resolutions. We are committed to this continuous process for as long as necessary to achieve our goals of reimbursement and claims processing.

Please reach out if you have any other questions as we continue our efforts.

## NHIF Arrears and Receivables Study by Kenya Healthcare Federation

August / 31st / 2023 | Virtual

The Kenya Healthcare Federation continues to strongly advocate for the timely and complete payment of NHIF claims owed to healthcare providers. We regularly gather updated claims data from members to analyze concerning trends in unpaid or delayed claims. By compiling this claims information, we are able to understand the full scope of the issues impacting providers.

Our CEO actively engages in ongoing dialogue with NHIF to communicate member concerns and provide regular updates on claims disbursements and payment status. Through persistent and constructive engagement, we aim to improve the claims processing system to ensure providers are promptly and fairly reimbursed. Resolving this critical issue remains our top priority as we leverage our aggregated voice to press NHIF for accurate settlement of all valid outstanding claims.

Kenya Healthcare Federation remains fully committed to representing our members' interests until the extensive backlog of overdue payments is addressed through improved NHIF processes.

Thank you for your ongoing support and feedback regarding Resolution Insurance Ltd claims and NHIF account Arrears and Receivables.

If you need any additional information, please feel free to contact Aiddah Kabukuru at [akabukuru@khf.co.ke](mailto:akabukuru@khf.co.ke).



# Private Health Sector's Vital Role in Kenya's Journey to Universal Health Coverage

As we ponder on the recent launch of Universal Health Coverage (UHC) on Mashujaa Day, it's crucial to reflect on the transformative journey Kenya's healthcare system has embarked upon in recent years. This evolution has brought us closer to the realization of comprehensive and equitable health services for all, and a significant contributor to this progress has been the private health sector under Kenya Healthcare Federation (KHF), the largest non-state actor by business member organizations.

Over the past five years, Kenya's healthcare landscape has witnessed remarkable changes. These changes have paved the way for discussions and actions that are propelling us toward UHC. Key among them is the growing recognition that access to quality healthcare is not a privilege but a fundamental right for every Kenyan. This shift in mindset has resonated deeply with citizens and policymakers, catalyzing comprehensive reforms.



**Dr. Dennis Okaka,**  
**Vice-chairperson,**  
**Health Financing Committee,**  
**Kenya Healthcare Federation.**

One of the pivotal changes that have advanced the UHC agenda is the increased investment in healthcare infrastructure and human resources. New hospitals, clinics, and diagnostic centres have sprung up across the country, while more healthcare professionals have been trained and deployed to serve underserved regions. These developments are a testament to the government's commitment to expand access to healthcare services, which is at the heart of UHC.

The private health sector, united under the Kenya Healthcare Federation, has also been at the forefront of this expansion. Many private healthcare providers have extended their services to remote areas, filling the gaps and ensuring that a broader population can access quality healthcare. These providers have not viewed their work solely through the lens of profit but as a mission to promote health and well-being for all Kenyans. Furthermore, the private health sector has been instrumental in introducing innovations and technologies that have improved healthcare delivery. Telemedicine, electronic health records, and digital health solutions have enhanced efficiency and quality in the sector. These innovations are helping bridge the gap in healthcare disparities and ensuring that Kenyans from all walks

of life can receive the care they need.

The private health sector in Kenya has been supportive of these changes and has shown a willingness to partner with the government in creating the health outcomes necessary to achieve UHC. Private providers have been at the forefront of providing quality healthcare services to Kenyans, especially in rural areas where public facilities are scarce. The private sector has also been instrumental in providing innovative solutions that have helped improve access to healthcare services.

The importance of these changes to the private health sector in Kenya cannot be overstated. The private sector plays a critical role in providing healthcare services to Kenyans, especially those living in rural areas where public facilities are scarce. The sector has also been instrumental in providing innovative solutions that have helped improve access to healthcare services.

In conclusion, Kenya's healthcare system has undergone significant changes in the past five years that have moved discussions towards UHC. The private health sector under the umbrella body of the Kenya Healthcare Federation has been supportive of these changes and is poised to play a significant role in achieving UHC. The importance of these changes to the private health sector cannot be overstated, and it is essential that all stakeholders work together to ensure that Kenyans have access to quality healthcare services.

As we celebrate the country's third stab at UHC, let us honor and appreciate the private health sector's role in shaping the future of healthcare in Kenya. Together, with their dedication and collaboration, we can ensure that UHC becomes a reality, benefiting every Kenyan and making healthcare a right, not a privilege.

## Upcoming Events

| Date                     | Time             | Venue                                  | Event Title   |
|--------------------------|------------------|--|---|
| 9th November 2023        | 8:00am - 10:00am | TBC                                    | MOH-Private Sector Round Table Meeting  |
| 13th -14th November 2023 | 8:00am - 4:00pm  | Boma Inn Hotel in Eldoret              | Africa Medical Equipment Facility (AMEF) Rift Valley Region HSME Training Meeting           |
| 15th -17th November 2023 | 9:00am - 4:00pm  | Amref International University         | YouTh Voices Annual Health Summit   |
| 16th November 2023       | 8:00am - 4:00pm  | Mombasa                                | Focus Group Discussion on Enablers and Barriers to Women's Career Advancement in Healthcare |
| 24th November 2023       | 8:00am - 4:00pm  | Nakuru                                 | Focus Group Discussion on Enablers and Barriers to Women's Career Advancement in Healthcare |
| 5th December 2023        | TBC              | TBC                                    | Human Resources Forum   |
| 8th December 2023        | 6:00pm - 9:00pm  | Movenpick Hotel and Residences Nairobi | KHF Members' Meeting (Health Sector Forum)  |





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