

April 13, 2020

To all Private Health Facilities

RE: DIGITAL HEALTH CAPACITY STATUS- REQUEST FOR INFORMATION

Kenya continues to report a growing number of cases of Coronavirus disease (COVID-19) and the Government of Kenya has instituted a series of responses to curb the spread of the virus. To complement Government efforts, the Kenya Healthcare Federation (KHF) has constituted the **KHF COVID-19 Response Team** to coordinate activities by Private Sector Stakeholders in Health to expedite detection and reduce transmission of the disease. This team is working closely with the KHF membership, Ministry of Health and KEPSA to ensure an effective and coordinated response.

With COVID-19 taking priority at points of care, coupled with the Infection Control and Prevention, IPC, measures that the government continues to put in place, e.g. curfews, social distancing, partial lock-downs etc, it is critical for healthcare facilities and healthcare workers to adapt technology complement the service delivery during the COVID-19 period and beyond.

KHF COVID-19 Response Team is therefore requesting all facilities to forward details of their Telehealth readiness / digital health capacity for consolidation and publishing on the **KHF COVID-19 Response Portal** for quick access by patients and clients requiring various online health services.

Please provide the data in the following format:

- a. Name of facility
- b. Telehealth services offered
- c. How patients can access the services (phone, web portal, email etc – provide link, number, email address etc).
- d. Number of patients / clients who have used been seen using the online service
- e. Number of shifts of the teams providing the online service
- f. Any other information that is deemed necessary

Please provide the requested information by Friday **17th April 2020 at 5pm** to enable us .

If you have any questions or clarifications, please reach out on anyalita@khf.co.ke or call 0710 222 111.

Sincerely,

Anastasia Nyalita

Dr Anastasia Nyalita

Chief executive Officer

Kenya Healthcare Federation